DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING B. WING. 02/01/2017 445272 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1340 N GRUNDY QUARLES HWY P O BOX 7 MABRY HEALTH CARE GAINESBORO, TN 38562 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID *(EACH CORRECTIVE ACTION SHOULD BE)* PREFIX (FACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) F 000 F 000 INITIAL COMMENTS A recertification survey and complaint investigation #40502 were completed on 1/31/17-2/1/17 at Mabry Health Care. No deficiencies were cited related to the complaint investigation. Deficiencies were cited related to the recertification survey under 42 CFR Part 483 Requirements for Long Term Care Facilities. 483.10(f)(10)(i)-(iv) FACILITY MANAGEMENT OF F 159 F 159 483.10(f) (10) (i) - (iv) Facility F 159 SS=C | PERSONAL FUNDS 3/15/2017 **Management of Personal Funds** (f)(10)(i) ... If a resident chooses to deposit 1) Upon being made aware by personal funds with the facility, upon written surveyor on 1/30/2017 that the authorization of a resident, the facility must act as resident & /or POA had not being a fiduciary of the resident's funds and hold. provided quarterly statements, the HR safeguard, manage, and account for the personal Director begin working on sending out funds of the resident deposited with the facility, as Personal Fund Statement to all specified in this section. residents and those residents with POA. On 2/16/2017 the Personal (f)(10)(ii) Deposit of Funds. Fund Statement ending 12/30/2016, (A) In general: Except as set out in paragraph (f) was provided to all residents and those (I0)(ii)(B) of this section, the facility must deposit residents who had a responsible party any residents' personal funds in excess of \$100 in named by the HR Director. an interest bearing account (or accounts) that is separate from any of the facility's operating On 1/31/2017 the DON reviewed the accounts, and that credits all interest earned on current Personal Fund policy with resident's funds to that account. (In pooled Human Resource Director concerning accounts, there must be a separate accounting mailing Personal Fund Statement to for each resident's share.) The facility must residents and/or responsible party. maintain a resident's personal funds that do not exceed \$100 in a non-interest bearing account, interest-bearing account, or petty cash fund. (B) Residents whose care is funded by Medicaid: The facility must deposit the residents' personal funds in excess of \$50 in an interest bearing account (or accounts) that is separate from any of the facility's operating accounts, and that credits (X6) DATE LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

If continuation sheet Page 1 of 11

PRINTED: 02/13/2017

PRINTED: 02/13/2017 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING B. WING 445272 02/01/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1340 N GRUNDY QUARLES HWY P O BOX 7 MABRY HEALTH CARE GAINESBORO, TN 38562 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) (X4) ID COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) F 159 F 159 Continued From page 1 Continue F 159 all interest earned on resident's funds to that On 1/31/2017 the Human Resource account. (In pooled accounts, there must be a Director reviewed and revised the separate accounting for each resident's share.) current Policies - Management of The facility must maintain personal funds that do Resident Personal Funds and Deposit not exceed \$50 in a noninterest bearing account, of Resident Funds with the regulatory interest-bearing account, or petty cash fund. requirements to ensure facility policy were current. (f)(10)(iii) Accounting and records. (A) The facility must establish and maintain a (Attachment) system that assures a full and complete and separate accounting, according to generally

(B) The system must preclude any commingling of resident funds with facility funds or with the funds of any person other than another resident.

accepted accounting principles, of each resident's

personal funds entrusted to the facility on the

resident's behalf.

(C)The individual financial record must be available to the resident through quarterly statements and upon request.

(f)(10)(iv) Notice of certain balances. The facility must notify each resident that receives Medicaid benefits-

- (A) When the amount in the resident's account reaches \$200 less than the SSI resource limit for one person, specified in section 1611(a)(3)(B) of the Act; and
- (B) That, if the amount in the account, in addition to the value of the resident's other nonexempt resources, reaches the SSI resource limit for one person, the resident may lose eligibility for Medicaid or SSI.

This REQUIREMENT is not met as evidenced by:

Based on review of Resident trust fund (personal

- 2) On 2/3/2017 the DON reviewed the revised Policies with Business Office staff to ensure no other incidents of not mailing Resident Personal Fund Statements;
- 3) Effective 3/15/2017 the DON and Interim Administrator will monitor the mailing of Resident Personal Funds each quarter. This will continue until substantial compliance is achieved or the QAPI Committee reduces monitoring.
- 4) Beginning 3/1/2017, the DON will report quarterly to the QAPI Committee concerning the monitoring outcomes of Resident Personal Fund Statements mailed timely to residents or responsible parties. The Interim Administrator will report to the governing Body concerning these monitoring outcomes on a quarterly basis.

| DEPAR | TMENT OF HEALTH | AND HUMAN SERVICES | | | 0 | | APPROVED 0938-0391 |
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| | | & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA | (X2) MUL | (X2) MULTIPLE CONSTRUCTION | | | E SURVEY |
| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | , , | | | COMPLETED | | |
| | | 445272 | B. WING | | | 02/ | 01/2017 |
| NAME OF | PROVIDER OR SUPPLIER | 440612 | 1 | S | TREET ADDRESS, CITY, STATE, ZIP CODE | .T | |
| | | | | | 340 N GRUNDY QUARLES HWY P O BOX 7 | | |
| MABRY | HEALTH CARE | No. | | G | AINESBORO, TN 38562 | | l over |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY) |) BE | (X5) COMPLETION DATE |
| F 159 | failed to provide quastatements for 52 re their legal represent accounts for the 10 quarter. The findings include Review of the quart statements dated 10 residents had a Per facility. Continued re statements account Funds account mon Resident #13 was on had a Personal Funds. | ds and interview, the facility arterly Resident personal fund esidents of 52 residents or tative with personal funds /2016 through 12/2016 ed: erly Personal Funds accounts 0/2016-12/2016 revealed 52 sonal Funds account with the eview revealed the quarterly ed for the residents' Personal rey. Further review revealed one of the 52 residents who ds account with the facility. | F1 | 59 | | | |
| F 253 SS=E | representative on 1/had never received Resident's Personal Interview with the Di (DHR) on 2/1/17 at revealed the facility funds statements up with the DHR confin provide residents or quarterly Personal F483.10(i)(2) HOUSE SERVICES (i)(2) Housekeeping necessary to maintage comfortable interior: | irector of Human Resources 9:05 AM in the front office had only supplied personal bon request. Further interview med the facility failed to their legal representative with funds account statements. EKEEPING & MAINTENANCE and maintenance services in a sanitary, orderly, and | F 2 | 53 | F 253 483.10 (i) (2) HOUSEKEEPING of MAINTENANCE SERVICES 1) Upon being made aware by survey on 2/1/2017 of the areas that needed be cleaned or repaired, the housekee supervisor and Maintenance manager began a structured plan to address all items identified by surveyor. | staff to ping | 4/3/2017 |

Facility ID: TN4401

FORM APPROVED

FORM CMS-2567(02-99) Previous Versions Obsolete

| | | AND HUMAN SERVICES | | O | FORM APPROVED MB NO. 0938-0391 |
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| STATEMENT OF DELIGICATION | | | IPLE CONSTRUCTION IG | (X3) DATE SURVEY COMPLETED | |
| | | 445272 | B. WING_ | The state of the s | 02/01/2017 |
| NAME OF | PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| | | | | 1340 N GRUNDY QUARLES HWY P O BOX 7 | , |
| MABRY | HEALTH CARE | | | GAINESBORO, TN 38562 | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPERTY) | BE COMPLETION |
| | interview, the facility housekeeping and reseasory to maintainterior for 33 of 63 rooms, 1 of 2 dining. The findings include Review of facility por Cleansing and routing areas, undated reverse a clean envispread of microorga DIRECTIVES: Routing surfaces and non-croshould be performed predetermined schefrequently touched be providers and reside systems, surfaces of knobs for adjustment cleaning" Review of facility polypolicy and Procedum "Direct and coording activities of the facility not limited to:build maintenanceenvirous complianceMainten that all request for recompleted repair in a complete a request for recompleted repair in a complete a request for review and repair recomps. social areas | dicy review, observation, and y failed to provide maintenance services in a sanitary and orderly resident rooms, 4 of 8 shower rooms, and 2 of 5 hallways. d: licy, Housekeeping Daily ne care of rooms and social aled, "PURPOSE: To ironment to help prevent the nismsOPERATIONAL ne cleaning of environmental itical patient care items diaccording to a duleSurfaces that are by the hands of health care ents, such as nurse call finedical equipment and it or opening require frequent icy, Maintenance Department es, undated revealed, nate the operations and by maintenance, including but ngs and grounds on mental mance manager will assure expairs are reviewed and a timely manner. Staff will for repair sheet that is located inMaintenance staff will questThis includes resident | F 25 | 253 1. D – Hall will be closed and our cerbeds will be relocated to E and C hall D – Hall and D – Hall dining area will closed and off limites to residents and public until major construction has be totally completed and facility repairs up to Life Safety Standard codes. 2/6/17 Maintenance staff has began repairing and cleaning any areas of concern related to baseboards, floor yellow/tan debris around faucet/han scuff marks on lower walls and torn sheetrock in areas of A/B/C/E to be in compliance with our current plan. 2. Shower Room, A Hall - Heater best the shower was rusty with a hole near base of the heater nearest the shower toilet seat with blackmarks, paint peed on the ceiling and door frame was rusty Heater cover was replaced, toilet seat replace ceiling was repaired and painted and door frames are surfaced and painted. 3. Shower Room B Hall - Black marks the toilet, paint peeling on the ceiling paint peeling on the door and door fris rusted. Toilet seat was replaced, repaire painted the ceiling, resurfaced and painted the frame. 4. Shower Room, C Hall - loose toilet black marks on the toilet, missing tile the tub. Replaced the toilet& toilet seat, an replaced tile around the tub. 5. Hallway C near the A/B/C nurses station. Covered and refinished wallpaper. | area. be d een are tiles, dles, dles, n side ar the er, eling sted. ed, ame on s, rame d and he door t seat, e near id |

PRINTED: 02/13/2017

Facility ID: TN4401

repairs..."

| DEPAR1 | MENT OF HEALTH | AND HUMAN SERVICES | | | 100 St 10 | | APPROVED 0938-0391 |
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| CENTER | RS FOR MEDICARE | & MEDICAID SERVICES | | | | | SURVEY |
| STATEMENT OF DEFICIENCIES | | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | COMPLETED | | |
| | | 445272 | B. WING | | | 02/0 | 01/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| | | | | 13 | 340 N GRUNDY QUARLES HWY P O BOX 7 | | |
| MABRY I | HEALTH CARE | | | G | AINESBORO, TN 38562 | | |
| | | TEMENT OF DEFICIENCIES | ID | | PROVIDER'S PLAN OF CORRECTION | 1 | (X5) COMPLETION |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | PREFI. TAG | | (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY) | BE | COMPLETION DATE |
| F 253 | Continued From pa | | F2 | 253 | Continue F 253 1) On 2/22/2017 the Administrator seletter to Department of Health to tran | nt a sfer | |
| | Observations by the | survey team from 1/30/17 to | | 1 | the Beds on D - Hall to the C & E nursi | ng | |
| | 2/1/17 included the | following. | | i | units that was delicensed previously. | his | |
| | 1. Baseboards disci | olored yellow/brown in 18 | | - 1 | will become effective April 1, 2017. | | |
| | resident rooms. | d in 4 resident rooms. | | | Attachment; Letters to Department | | |
| | 2. Ploof the loosene | around faucet and handle | | i | Attachment, Letters to Department | | |
| | bases in 13 residen | t restrooms. | | İ | 2) On 2/3/2017the Housekeeping and | | |
| | 4 Scuff marks on lo | ower walls in 28 resident | | | maintenance staff were in-serviced by | the | |
| | rooms. | | | 1 | ADON concerning maintaining patient | | |
| | 5. Torn sheetrock in | 7 resident rooms. | | | rooms, shower rooms and hallway in a | a clean | |
| į | 6. Shower Room, A | Hall - Heater beside the | | | and sanitary condition and repairing t | hose | |
| | shower was rusty w | ith a hole near the base of the | | ļ | hase board or walls that need repairs. | Anγ | |
| | heater nearest the s | shower; toilet seat with black | | - | staff not attending the in-service will | not be | |
| | marks; paint peeling | on the ceiling. | | 1 | allowed to work until they have atten | ded an | |
| | 7. Shower Room, B | Hall - Black marks on the | | - | in-service conducted by the ADON/or | | |
| | toilet, paint peeling | on the ceiling, paint peeling on | | | designee. | | |
| i | the door and door fr | ame was rusted. | | 1 | Beginning 2/18/2017 the maintenance | e | |
| 1 | 8. Shower Room, C | Hall - loose toilet seat, black | | | manager hired an outside contractor | to | |
| 1 | marks on the tollet, | missing tile near the tub. Hall - rusted cabinet and | | į | assist with the repairs needed for A/E | /C/E to | |
| | 9. Snower Room, D | supplies for residents. | | 1 | continue with keeping the facility in | | |
| i | 10 Hallway C near | the A/B/C nurses station - torn | | | compliance to assure rooms, hallway | and | |
| | and peeling wallpap | er. | | | shower rooms are clean and in good | repair. | |
| i | 11 Hallway C near t | the D Nurses Station | | i | | | |
| 1 | extending from the f | front of the D Nurses Station | | | 3) On 2/4/2017 the ADON and Maint | enance | |
| | to room D6 - floor til | es were chipped and curling | | | Manager conducted an inspection of | the | |
| 1 | at the corners and e | dges. | | | amount of work to be completed and | | |
| | 12. Dining Room D | torn sheetrock with tears | | | prioritized the worst area needing re | pair | |
| 1 | and unpainted patch | ned hole near the entrance | | | beginning with resident care areas fir | st. | 8 |
| | door from D hall, ba | seboards with yellow/brown | | | Other resident rooms were checked | or | |
| | discoloration with de | edris. | | ĺ | needed repairs and put on the list for | | |
| | Interdere en 0/4/47 : | of 11:30 AM with the | | | cleaning and needed paint. | 8 | |
| | Mointenance Super | at 11:30 AM, with the visor and the Housekeeping | | | | | |
| | Supervisor in the ha | Il near the A/B/C nurses | | | | | |
| iii Vi | etation confirmed all | of the noted environmental | | | | | |
| 1 | observations. The M | laintenance Supervisor and | | | | | |
| i | the Housekeeping S | Supervisor confirmed the | | | Annual Company | | |

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| DEPAR | TMENT OF HEALTH | AND HUMAN SERVICES | | · . | | APPROVED 0938-0391 |
|--|--|--|---------------------|---|---|----------------------------|
| CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | Y- | | | (X3) DATE SURVEY COMPLETED | |
| | | 445272 | | 4 | 02/0 | 01/2017 |
| | PROVIDER OR SUPPLIER | | 1 | TREET ADDRESS, CITY, STATE, ZIP CODE 340 N GRUNDY QUARLES HWY P O BOX 7 SAINESBORO, TN 38562 | 7 | |
| (X4) ID PREFIX TAG | SUMMARY STA | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) | BE | (X5) COMPLETION DATE |
| | F 253 Continued From page 5 facility had failed to maintain a sanitary and orderly interior. F 254 483.10(i)(3) CLEAN BED/BATH LINENS IN | | F 253 | F 253 4) Beginning 3/1/2017Maintenance D will monitor resident rooms and hally A/B/C/E monthly for needed repairs a | | |
| | Room 11B, revealed by the resident with the blanket. Observation on 1/30 Room 8 restroom rehanging on the tower Observations on 1/3 revealed the D Hall tom towels. A second by the shower room | 0/17 at 3:38 PM on the D Hall, d a blanket on the bed in use frayed edges on the hem of 0/17 at 4:12 PM on the B Hall, evealed a towel with holes el bar. 81/17 beginning at 8:53 AM linen cart contained frayed, and linen cart on D hall located contained 1 blanket with and towels with frayed edges. | | F 254 483.10 (i) (3) CLEAN BED/BALINENS IN GOOD CONDITION 1) Upon being made aware by surve on 2/1/2017 of the poor condition of linens, towel, washcloths and blanke housekeeping supervisor immediate replaced the frayed washcloths with Rm 9 of B Hall, replaced the blankets the residents bed in Rm 7 of C Hall and 11B on D Hall, replaced the towel in of B Hall and removed the frayed to towels and blanket from the linen cathall D | y staff of bed sets the ely holes s on nd Rm Rm 8 | 3/1/2017 |

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PRINTED: 02/13/2017 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER. COMPLETED A. BUILDING 445272 B. WING 02/01/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1340 N GRUNDY QUARLES HWY P O BOX 7 MABRY HEALTH CARE GAINESBORO, TN 38562 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETION DATE ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY**) Continue F 254 F 254 Continued From page 6 F 254 2) On 2/16/2017 the Housekeeping and The B Hall linen cart contained thin wash cloths Laundry staff examined and removed all and thin towels. linens in the facility that had frayed edges or was thin or had holes. Findings of Observations on 2/1/17 beginning at 10:45 AM fraved or thin linens included 4 washcloths while conducting a walk through tour of the facility with holes, 3 blankets and, 8 towel that with the Housekeeping Supervisor and the were thin and need discarding. Maintenance Supervisor to observe surveyor On 2/26/2017 the DON and Laundry team concerns revealed: 1.Hall B, Room 9, towel Supervisor conducted a mandatory hanging on towel rack that was worn thin with in=service for all laundry staff concerning frayed edges and holes; 2.Linen Cart on B hall discarding linens in poor condition when with washcloths, towels, and blankets that were they are washing or folding the linens. worn thin and frayed; 3. Linen Cart on D hall with 3) Beginning 2/15/2017 Laundry washcloths and towels that were worn thin and Supervisor and Interim Administrator will frayed. monitor resident rooms and linen carts weekly for needed linens in poor Interview with the Housekeeping Supervisor on 2/1/17 at 11:30 AM near the A/B nurses station conditions. Any staff who fail to comply confirmed the facility had failed to maintain bed with the points of the in-service and bath linens in good condition and available concerning discarding poor linens will be for resident use. further educated and/or progressively F 371 F 371 483.60(i)(1)-(3) FOOD PROCURE, disciplined as indicated. SS=F STORE/PREPARE/SERVE - SANITARY 4) Beginning 3/1/2017 the Maintenance Manager will report the monitoring (i)(1) - Procure food from sources approved or outcomes of the linens at the quarterly considered satisfactory by federal, state or local QAPI Committee meetings. The authorities. Administrator will report monitoring outcomes at the quarterly Governing Body (i) This may include food items obtained directly meeting. from local producers, subject to applicable State and local laws or regulations. (ii) This provision does not prohibit or prevent facilities from using produce grown in facility F 371 483.35(i)Food Procure,

gardens, subject to compliance with applicable

(iii) This provision does not preclude residents

from consuming foods not procured by the facility.

safe growing and food-handling practices.

Store/Prepare/Serve-Sanitary

1) On 1/30/2017 the Dietary Manager and

staff cleaned all items that needed to be

cleaned before using any of the items.

3/1/2017

PRINTED: 02/13/2017 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING_ B. WING 445272 02/01/2017 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1340 N GRUNDY QUARLES HWY P O BOX 7 MABRY HEALTH CARE GAINESBORO, TN 38562 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES 10 (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) Continue F 371 F 371 F 371 Continued From page 7 On 1/30/2017 the items in the walk -in refrigerator not dated and the dry food (i)(2) - Store, prepare, distribute and serve food in containers were discarded 1/30/2017 accordance with professional standards for food while the surveyor was present. service safety. On 2/16/2017 the Dietary Manager conducted anin-service for all dietary staff (i)(3) Have a policy regarding use and storage of on the following policies-Sanitation and foods brought to residents by family and other Safety, and Food Storage emphasizing visitors to ensure safe and sanitary storage. dating items in walk-in refrigerator, proper handling, and consumption. cleaning of ice machine, pots and pans, This REQUIREMENT is not met as evidenced proper cleaning of deep fryer baskets, proper cleaning of can opener, labeling of Based on policy review, observation, and interview, the facility failed to maintain food dry food containers and wearing hair nets preparation equipment in a clean and sanitary while in kitchen. Any staff not attending manner for 4 of 9 steam table pans, 1 of 1 can the in-service will not be allowed to work opener, 2 of 2 deep fryer baskets, and 1 of 2 ice until they have attended an in-service machines; failed to date stored food that had conducted by the Dietary Manager/or been opened; and failed to wear a hair restraint designee. while serving food on the tray line. Any staff who fails to comply with the points of the in-service will be further The findings included: educated and/or progressively disciplined as indicated. Review of facility policy Sanitation and Safety On 2/16/2017 Dietary Manager checked Procedure, undated revealed, "...The dietary all refrigerators on other nursing units for manager ultimately is responsible for the proper dates. There were no expired supervision of all sanitation and housekeeping supplements or undated nourishments procedures to maintain an environment that is safe for the storage, preparation, and service of found. On 2/16/2017 the Administrator approved food. Federal and state guidelines are the purchase of two 2½ quart size steam followed...All dishes, pots and pans...are properly

cleaned and sanitized and are handled by methods that are compatible with the long term

kept clean and sanitary at all times..."

cleaned.

table pans and two 4½ quart size steam

table pans that were not able to be

care regulations..."

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/13/2017 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | (X2) MULTIPLE CONSTRUCTION A. BUILDING | | | (X3) DATE SURVEY COMPLETED | |
|--|---|---|--|---|-------------------------------|--|
| | 445272 | B. WING | | 0: | 2/01/2017 | |
| NAME OF PROVIDER OR SUPPLIER MABRY HEALTH CARE | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1340 N GRUNDY QUARLES HWY P O BOX 7 GAINESBORO, TN 38562 | | | |
| PREFIX (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | PROVIDER'S PLAN OF CORR X (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP DEFICIENCY) | HOULD BE | (XS) COMPLETION DATE | |
| department walk-in Manager (DM) press bag of sliced pepper used, was not dated revealed one five posausage, approxima dated. Interview with the DM the dietary department confirmed the facility of pepperoni and Italian Observation on 1/30/department with the I machine with dried desliding cover and on the Further observation roof five, 2 ½ quart steam storage rack and reach observation revealed the table with dried tale and on the slot. Further dried debris on 2 of 2 on top of the deep fryed. Interview with the DM the dietary department facility failed to maintale equipment in a clean and on the steam table are restraint. Continued of the continued of the steam table are restraint. Continued of the continued o | refrigerator with the Dietary refrigerator with the Dietary ent revealed one ten pound oni, approximately 25%. Further observation and bag of cooked Italian tely 50% used, was not If on 1/30/17 at 9:18 AM, in the walk-in refrigerator failed to date the open bags an sausage. If at 1:35 PM, in the dietary DM present, revealed the ice ebris on the exterior of the the interior sliding tracks. Everaled dried debris on two of table pans and on two of table pans on the clean dy for use. Continued the can opener attached to a sticky debris on the blade er observation revealed deep fryer baskets sitting er ready for use. on 1/30/17 at 1:50 PM, in the food preparation | F 3 | Continue F 371 3) Beginning 3/1/2017 the Dietar Manager found a checklist to use staff's compliance with cleaning dating policies The Dietary Manause the checklist to monitor wee compliance with policies. This m will continue for 90 days or until substantial compliance is achieve Attachment. 4) Beginning 3/1/2017 the Dieta Manager will report on the outcome monitoring of cleaning and defood to the quarterly QAPI commeeting. Administrator will report governing board on the outcome monitoring. | e to check and ger will kly for onitoring ed. See ry omes of ating of hittee ort to | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/13/2017 FORM APPROVED OMB NO. 0938-0391

| | NT OF DEFICIENCIES NOF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1, , | G | COMPLETED |
|--------------------------|---|---|---------------|--|-------------------------|
| | | 445272 | B. WING | actions are a second and the second actions and the second actions are second as a second action action as a second action action as a second action actio | 02/01/2017 |
| ,,,,,,, | PROVIDER OR SUPPLIER HEALTH CARE | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1340 N GRUNDY QUARLES HWY P O BOX 7 GAINESBORO, TN 38562 | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY) | BE COMPLETION |
| F 371 | Continued From pagall trays at 7:10 AM. Interview with the DI | | F 371 | | |
| SS=D | to wear a hair restratory trays and stated "I for Observation on 1/31. Practical Nurse (LPN room that served A,E types of cereal in 4 state were not dated. Observation on 1/31/department with the I different types of cere containers that were Interview with the DN the dietary department failed to date the cere nourishment room and 483.60(i)(4) DISPOSI PROPERLY (i)(4)- Dispose of gart This REQUIREMENT by: Based on policy review interview, the facility for dumpster in a sanitary covered and water tig. The findings included: Review of facility police Procedure, undated results and stated in the sanitary covered and water tig. | int while serving breakfast ingot." /17 at 9:06 AM, with Licensed in the front nourishment in the front nourishment in the front separate plastic containers /17 at 9:10 AM, in the dietary in the dietary in the front in the facility in the facility in the dietary department. /18 GARBAGE & REFUSE /19 and refuse properly. /19 is not met as evidenced in the dietary department. /20 condition, easily cleanable, in the facility is not met as evidenced in the dietary department. | F 372 | F 372 483.60 (i)(4) DISPOSE GARBAGE & REFUSE PROPERLY 1) On 1/30/2017 the Dietary Mana and staff cleaned all items around dumpster. On 2/16/2017 the Dietary Manage conducted an in-service for all diet staff on the proper placement of tr in the dumpster. Any staff not attending the in-service will not be allowed to work until they have attended an in-service conducted by the Dietary Manager/or designee. Any staff who fails to comply with the points of the in-service will be furtheducated and/or progressively disciplined as indicated. | the r ary rash |

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| | IT OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A BUILDING | | (X3) DATE SURVEY COMPLETED | |
|--|--|--|---------------------------------------|---|-------------------------------|--|
| | | 445272 | B. WING | | 02/01/2017 | |
| NAME OF PROVIDER OR SUPPLIER MABRY HEALTH CARE | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1340 N GRUNDY QUARLES HWY P O BOX 7 GAINESBORO, TN 38562 | | |
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| The state of the s | dumpster behind the Dietary Manager (Dietary Manager (Dietary Manager (Dietary Manager (Dietary Manager (Dietary Manager)) dumpster. Continued large cardboard box were lying on the particular observation dumpster was rusted exterior perimeter. Convealed the dumpster was missing on one other side was broke Interview with the DM the outside dumpster. | W17 at 1:55 PM, at the outside edictary department with the M) present, revealed a white leaking from the dumpster avement around the dobservation revealed five es had been flattened and vement around the dumpster. Of the dumpster revealed the diwith scattered holes on the ontinued observation er had a two part lid, the lid side of the dumpster and the n. If on 1/30/17 at 1:57 PM at confirmed the facility had dumpster in a sanitary | F 372 | Continue F 372 On 2/17/2017 the Administrator approved the purchase of a worka dumpster that is in good repair to replace the old one. This dumpster was delivered on 3/3/2017. 3) Beginning 3/4/2017 the Maintenance Director will monitor dumpster monthly for 6 months for proper disposal of trash and the lic closed. See Attachment - Picture 4) Beginning 3/1/2017 the Maintenance Director will report the outcomes of the monitoring of dumpster to the quarterly QAPI committee meeting. Administrator will report to governing board on to outcomes of monitoring. | r the pr | |

Facility ID: TN4401